

COMPANY POLICY

ISO 9001|14001|18788|OHSAS 18001

Created in 1992 and vested with a public service delegation contract, our company is entrusted with several tasks:

- Managing and running the Palais des Festivals et des Congrès de Cannes and the Tourist Information Centre;
- Promoting and presenting Cannes as a tourist destination;
- Creating an attractive cultural programme.

In an ever-more competitive economic situation, we are aware that social, societal and environmental changes are affecting our activity more than ever.

Our plan for the Palais des Festivals et des Congrès de Cannes is to ensure the company's long-term economic viability with the aim of permanently offering excellent service, while conveying a modern and attractive image of the Cannes Bay area.



THIS IS WHY, FOR MORE THAN A DECADE NOW, WE HAVE BEEN FOLLOWING A CONTINUOUS IMPROVEMENT APPROACH

Thanks to interdisciplinary and local management, we give all our employees and experts the opportunity to express themselves. This commitment is based around several key guidelines:

- ♦ Deploy a high-performance Commercial Activity Plan;
- Develop confidence by listening to customers;
- Limit/Offset the environmental impact of our activities;
- ♦ Ensure optimum safety for people and property;
- ♦ Promote ethical behaviour.

In order to achieve these basic objectives, everyone is responsible for applying and encouraging good practices, by undertaking to:

- Implement this strategy;
- Guarantee compliance with Human Rights;
- ♦ Identify and comply with legal and statutory obligations.

A handwritten signature in black ink, appearing to read 'D. Boidin'.

Cannes, 25/09/2019

Didier BOIDIN
Managing Director